SQL 101 Intro to SQL Programming For the Institutional Researcher

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Golden Gate University, & Me

- Private, non-profit, since 1901. Downtown SF
- 5 schools:
 - Undergraduate
 - Tax
 - Accounting
 - School of Business (MBA, H.R., I.T., Psych, Finance, etc.)
 - Law
- About 3,500 active students
 - Adult school, about 1/3 military
 - About 1/3rd of students take classes solely online

ME?

- Associate Director of Business Analytics and Institutional Research
- IR Professional for 8 years
- Last 2 years, CAIR Board
- Learned SQL solely as an IR professional



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SQL, SQL Server, and you

- 1. How many of you have ever used SQL?
- 2. How many of you have specifically used a SQL query?
- 3. How many of you have written a SQL query? In a SQL Server?
- 4. How many of you work in an IR/IE/IT environment where SQL is used *often*?



What is data, a database, a database management system, and SQL?

- Data in simple can be facts related to any object in consideration

 like your name, age, height, etc, related to you
- A *Database* is a systematic collection of data
- A Database Management System is a collection of programs which enables its users to access a database, manipulate data, and represent data
 - A *Database engine* contains databases within a SQL Server Management Studio
 - The SQL Server Management Studio is a *RELATIONAL* database management system (where data is related in tables)
 - Other examples MySQL, Oracle, Microsoft Access, etc.
- Structured Query Language (SQL) is the standard language for dealing with relational databases
 - Can be used to update, delete, search, insert data, optimizing queries, and maintaining records of data, as well as many other functions.

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Disparate databases in the IR Realm Is your institution similar?

- University data at GGU lives in separate locations
 - System of record for inquiries to applications (*Recruit*)
 - System of records for admits to graduates (*Colleague*)
 - System of records for alumni (*Raiser's Edge*)
 - Customer relationship management data (Salesforce)
 - eLearning data (Moodle)
 - Other ad hoc reporting held in silos like disability data, test taking data, etc.
- GGU's issues...are they your issues?
 - There is NO linking between any of the above data sources. (*IT/IR has to do this*)
 - Current collaboration between IT & IR is not enough

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The need for an "IR" Database Management System

- The IR professional NEEDS an IR database management system that snapshots data in time
 - Source data is often 'kill and fill' and data gets replaced with no timestamp on changes
- The IR professional needs to have data organized and ready at their hands for quick reporting and analyses
 - Most updated data as of *current day* or as of *end of term*
 - Data archived in a fashion where queries against the database are as simple as possible

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- Let's take a look at my 'IR Database' in SSMS

SQL and the IR Data Analyst: When does an IR analyst need to use SQL

- Good news!!...a typical data analyst will probably ONLY need to use SQL to *retrieve* data from an IR database management system
 - As we saw, SQL can also be used to snapshot and organize source data but that's often IT's job

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- Join and query all types of source data
- Clean and compare data
- Automate reports (including IPEDS)
- Create flat file submissions (for IPEDS, etc)

Parts of a SQL Server: tables, views, and stored procedures

- Database engines/Databases exist within the 'Object Explorer'
- Within 'databases' you have
 - Programmability/Stored procedures
 - Tables
 - Views (queries)
- Central dogma of SQL: Stored procedures > Tables > Views
 - At GGU, tables get updated daily data using stored procedure coding
 - Data is organized to create a relational database with similar primary keys that link tables and views

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- Views are stored sets of coding that manipulate tables and other views to create reports
- Let's take a look at SSMS at some coding

Ways in Which a SQL Server helps an IR Analyst

- Organizes basic tables/views used for quick IR computations
 - Unique tables/views that has data organized by row, *updated daily*, where each row has, for example
 - Student matriculations per date
 - Student completions (has completion date, cum program GPA, etc)
 - Student basic term and demographic information per term (has units completed, modality)
 - Funnel basic inquiry to enrollment and demog info per term
 - Relational database management
 - Relating source data, ad hoc data and all data, clean or unclean
- Quick and easy querying/report creating
- Easy integration with Tableau, Power Query, R, other BI tools

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Some helpful SQL tips

- 1. Save queries as a 'scripted view' in SQL server database manager
- 2. Always save data in long-name form, date mentioned in name (no ver1, ver2, etc)
- 3. Indent separate sections of data
- 4. Place comments in code using "--" or "/* */"
- 5. Get others at your university who are data-minded to use SSMS, start sharing logic. Form data teams.
- 6. 'Educate up' those at your university on the need for the IR database so improvements, etc, can be placed in the budget.

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Questions?

- 1. Does your university have a similar SSMS set up? If not, how differently does it look?
- 2. Does your university have similar data issues where an SSMS type of solution would make sense
- 3. Any helpful hints or other examples of SSMS/RDBMS that you have heard of or are interested in?
- 4. Other questions/comments?

Feel free to reach me at Roop Prabhu (rprabhu@ggu.edu)



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