CAIR 2003

Institutional Research Rootstock and Varietals

28th Annual Conference

DoubleTree Sonoma Wine Country Rohnert Park November 12-14











Dear CAIR Friends and Colleagues,

Thank you very much for making CAIR 2003 a part of your professional development in this time of budget reductions, market downturn, bond losses, and political upheaval. If anyone needed a performance indicator for the commitment of institutional researchers to the Association and profession, it is this conference.

From higher education segmental meetings on Wednesday to your choice of closing sessions Friday on electronic-portfolios or successful publication and use of data, this is a very full and special program. We have an exceptional array of papers, demonstrations and panels complemented by an outstanding series of plenary speakers: Sonoma State Provost Emeritus Bernie Goldstein, Sacramento Bee reporter Peter Schrag, WASC Executive Director Ralph Wolff, Berkeley professor Mark Wilson, Stanford professor Peter Shavelson, and Larry Jordan Memorial Lecturer Richard Stivers, Illinois State professor and author of one of Larry Jordan's favorite books. There is also an optional social event on Thursday evening at Paradise Ridge Winery lest we forget to enjoy our wine country location.

Please join me in recognizing a few of those who have made a special effort for this conference. At the top of the list are Rose Bruce, Gregg Thomson and Bettina Huber. Rose Bruce has managed local arrangements and more; Gregg Thomson has coordinated all aspects of the Friday Forum; and Bettina Huber is our Treasurer, a position that demands much effort, organization and patience. I would also like to acknowledge the special contributions of Gillian Butler and Mary Lehman with whom I work, and Pamela Brown of UC Berkeley. The list of those contributing time and effort for the success of this conference is much, much longer. It obviously includes workshop and session presenters but also includes many others who volunteered eagerly and served willingly in less public roles. Thank you.

On behalf of the Executive Committee I welcome you to Rohnert Park and extend best wishes for an exciting and productive experience.

Sincerely,

Steve Chatman CAIR 2003 Conference Program Chair

CAIR 2003 DoubleTree Sonoma Wine Country, Rohnert Park November 12-14

Wednesday, 11/12

7:30-8:30 or 9	:00 Continental Breakfast	Ballroom Foyer
Begins At 9:00	Segment Meeting: CSU	Salon I
Begins At 10:30	Segment Meeting: Independent Colleges and Universities	Salon II
Begins At 8:30	Segment Meeting: CCC/RPG	Sonoma Room
Begins At 10:30	Segment Meeting: UC	Santa Rosa Room

Ballroom Foyer

2:30-2:45 Afternoon Break

2:45-5:30	
	Workshop: Qualitative Research Techniques2:45-5:30
Santa Rosa Room	Presenters: Judith Richlin-Klonsky, Director, Student Affairs Information and Research, University of California Los Angeles; Wei-I Wang, Research and Planning Analyst, Pasadena City College, Bernie Blackman, Director, Planning and Research, Skyline College The goal of the workshop is to expand our toolbox of research methods and share our experiences of engaging in qualitative research. Judith Richlin-Klonsky of UCLA will give us an overview of qualitative research methods and their usefulness in institutional research. She will share her experience with the Fishbowl technique and with using students as participant observers. Wei-I Wang of Pasadena City College will tell us how her institution used focus-groups and interviews to shed light on a campus issue. Bernie Blackman of Skyline College will introduce us to Blitzkrieg Ethnography.
Sonoma Room	Workshop: Data Mining Defined and Tools Compared2:45-5:30Presenters: Jing Luan, Chief Planning, Research & Knowledge Systems Officer, Cabrillo College; Paul Eykamp, Coordinator Long Range Planning, University of California Office of the PresidentData mining has gradually become part of the IR vocabulary. This session will define data mining followed by a discussion of the key differences between data mining and traditional statistics. Data mining is a collection of data analytics with three components: data visualization, clustering and predicative modeling. Tools that cater to each of the three components will be demonstrated, including on SPSS: Clementine, WinCross, and 3-D visuals and on the SAS platform Enterprise Miner: Data Cleaning tools, imputation of missing values, multiplots, 3-D visuals, data sampling techniques, decision tree, neural network, clustering, and regression. The SAS portion will focus on unlocking the very powerful hidden tools in the SAS you already have on your desk (if you are a SAS user).

2:45-5:30

Salon II

Salon I

Workshop: IPEDS/PAS Updates

enhancements.

Presenter: Cel Johnson, Director of Institutional Research, University of San Diego This workshop continues the ongoing series jointly sponsored by NCES and AIR. Now that the IPEDS website has become stable and most users are familiar with its data-entry conventions, the focus of these workshops has shifted from "getting data in" to "getting data out." Updates to the IPEDS surveys will be discussed briefly, but the primary focus of this workshop is using the Peer Analysis System (PAS) to retrieve IPEDS data for making institutional comparisons. The presenter will introduce enhancements to the PAS made by NCES during the past year and demonstrate exercises incorporating these

Workshop: National Student Clearinghouse

Presenters: Vincent Novack, Director, Institutional Research, California State University Long Beach; Patrick Perry, Vice Chancellor of Research and Information Systems, California Community Colleges Chancellor's Office; Ken Meehan, Director of Institutional Research, Fullerton College; Melanie Bell, National Student Clearinghouse; Kyra Caspary, Administrative Analyst, University of California, Office expand our knowledge of what is available from the Clearinghouse and how the data may be employed admissions policies on the college choice of applicants. Representing the Community College segment,

of the President; Gillian Butler, Administrative Analyst, University of California Davis Tracking and Analysis Using National Student Clearinghouse Data. The goal of the workshop is to in institutional research. Melanie Bell will give an overview of Clearinghouse data - what is available and how it may be accessed. Van Novak of Cal State Long Beach and Kyra Caspary of UC's Office of the President will explain how they used Clearinghouse data to explore the effects of changes in Patrick Perry will explain how they used the data to determine a system-wide transfer rate and Ken

Meehan of Fullerton College will demonstrate the use of this indicator at the campus level. Gillian Butler of UC Davis will share her use of data showing the subsequent enrollments of students who left UC Davis without completing a degree.

6:00-8:00 **Vineyard Room** **President's Reception Jing Luan, Host**

2:45-5:30

	Thursday, 11/15	
7:00-8:00 Ballroom Foyer	Continental Breakfast	
8:00-9:30 Salon I/II/III	Opening Session & Welcome Striving and Thriving Dr. Bernie Goldstein, Provost Emeritus, Sonoma State Facilitator: <i>Rose Bruce, Sonoma State</i> By any measure fall 2003 is a remarkable period for higher education in California Goldstein, recently retired Sonoma State Provost, will help us successfully face its Dr. Goldstein will speak on three topics: knowledge acquired over 35 years in hig about conflicts and how to resolve them, the future of higher education, and the le we are going to need.	s challenges. her education
9:45-11:00 Bodega Room	Measuring Determinants of Student Return vs. Transfer vs. Stopout vs. Dropout: A First-to-Second Year Analysis of New Freshmen Presenter: Serge Herzog, Director, Institutional Analysis, University of Nevada K Facilitator: Jing Luan, Cabrillo College Looking at Student demographics, high school preparation, college experience and offers, the study examines the impact of each area on second-year retention at a m selective public university in a medium-size urban location. Using multinomial loc regression, retention is measured on the basis of a student's probability to re-enroll stop out, or drop out. Findings show that the most significant positive impact on r is associated with certain types of financial aid offers, particularly those including support through the state-funded Millennium program. A higher parental income, enrollment at another college, successful completion of first-year math, and higher positively impact re-enrollment and lessen the probability of transfer, stopout, or conversely, residing outside the local area, having a high level of high school prep no aid offers, and being an ethnic minority student with low college grades all low re-enrollment. The findings give rise to several recommendations pertinent to bot management and state public policy	d financial aid oderately ogistic l, transfer out, re-enrollment scholarship concurrent r grades all dropout. paration and ver the odds of
	A Decade of Change: Using CIRP Data to Track Changes in the Demographi Behaviors, Attitudes and Aspirations of First Time Freshman at UCSD Presenters: William Armstrong, Director, Student Research and Information, Uni California San Diego; Heidi M. Carty, Assistant Director, Student Research and I University of California San Diego Facilitator: Jing Luan, Cabrillo College Data published by the Higher Education Research Institute (HERI) at UCLA sugg although the high school grades reported by the nation's 2002 freshman class cont academic self-concept and confidence are declining. Using comparable items from survey from a decade ago, the national HERI findings were tested and largely con highly selective research university. Comparisons include a comparison of the hig grades, entrance test scores, and measures of academic self-perception of the 2002 class with similar data from the 1991 entering freshman class.	<i>iversity of</i> <i>Information</i> sest that tinue to rise, n the CIRP firmed at a gh school

Thursday, 11/13

9:45-11:00

Diversity by Design: A Study of Three Alumni Cohorts

9:45-11:00

Presenters: Laura Blake, Assoc. Director of Institutional Assessment, Occidental College; Karen Yoshino, Director of Institutional Assessment, Occidental College; Michael Tamada, Director of Institutional Research, Occidental College Excilitator: Delarge Varg. CSU Eviloreter

Facilitator: Dolores Vura, CSU Fullerton

The results of a survey tracking student experiences, performed as Occidental made a commitment to diversification, are discussed. The survey was administered to 3 cohorts of alumni, one pre-diversity, one during initial diversity efforts, & one from when diversity was established. Five areas of interest included the impact of Occidental's diversification on: post-college experiences, academic standards of the College, institutional viability and vitality, the extent of student contact with demographic and programmatic diversity; and the extent to which an educational experience was equitably available to students. Data revealed that Occidental's commitment to diversity was accomplished without loss of academic quality.

Santa Rosa Room

The Evidence for Increased University Student Sentiment for Racial Privacy

Presenter: Gregg Thomson, Director, Office of Student Research, University of California Berkeley

Facilitator: Dolores Vura, CSU Fullerton

"The number of University of California applicants who decline to state their race continues to grow" (Van Tassell, 2003), presumably because of increased antipathy toward racial categorization and the growing inadequacy of traditional racial categories to capture California's increasingly multi-racial population. In a CAIR paper six years ago Thomson (1997) downplayed this, arguing that increased No Ethnic Data (NED) was mainly due to instrumentation effects and largely confined to affluent white students. However, with the implementation of Proposition 209 there is clear evidence of broader student support for racial privacy and, by implication, Proposition 54. This paper evaluates that evidence.

Accountability: Using JCAR Graduation Rates to Set Campus Goals 9:45-11:00 Presenter: Monica Walia, Assoc. Director of Analytic Studies, California State University Office of the Chancellor

Facilitator: Bettina Huber, CSU San Marcos

The three Associations that sponsored the Joint Commission on Accountability Reporting (JCAR)--the American Association of State Colleges and Universities, the American Association of Community Colleges and the National Association of State Universities and Land-Grant Colleges--wanted to create a standardized graduation rate that reflected the average unit load carried by students. In fall 2000, the CSU adopted the JCAR graduation rate as one of its accountability measures. The presentation will describe fully the computational steps for generating a campus JCAR rate, demonstrate how JCAR rates differ from IPEDS-defined rates, and explain how to interpret each of the rate's components. Next it will report on the variance and central tendency of the JCAR rate and sub rates at the CSU. Lastly, it will describe how the patterns of goals were established and evaluate how they mesh with the notion of random error between two annual rates.

Sonoma Room

Graduation Rates for Community College Transfers: Beta Testing for the CSRDE

Presenter: James Ssemakula, Assoc. Director of Analytic Studies, California State University Office of the Chancellor

Facilitator: Bettina Huber, CSU San Marcos

Because the IPEDS staff has yet to release graduation rates from its annual Graduation Rate Survey, CSRDE is a key source for accessing campus-specific graduation rates for cohorts of first-time freshmen that entered 4-year institutions. Now CSRDE has expanded its data collection to include graduation rates for undergraduate transfers from public community colleges. This presentation will provide preliminary statistics about how such graduation rates vary across campuses. It also will provide some cautionary remarks about how to avoid inappropriate inter-campus contrasts. When the data are released many of the CSRDE membership will be eager to make comparisons between peer institutions. In addition, many will be ready to compare the graduation rates of undergraduate transfers with those of high school graduates that entered corresponding 4-year institutions as first-time freshmen. The latter evaluation, however, requires more than the computation of a simple rate difference.



11:10-12:00 Bodega Room	Connecting Student Data and Geography with GIS11:10-12:00Presenter: Terrence Willett, Director of Research, Gavilan Community CollegeFacilitator: Marie Richman, UC IrvineStudent enrollments are distributed spatially and can be better understood by mapping student data using Geographic Information Systems (GIS). This demonstration will cover basic GIS concepts using actual examples from a college research office including the relationship between ethnicity, location, enrollment, and persistence. We will also explore connections between GIS, databases, statistics, and data mining. One example will examine geographic patterns in the accuracy of predictive models revealed through GIS that would otherwise have been missed. Software, data sources, and monetary and training costs will be discussed as well.	
Sonoma Room	Where Does All the Money Go?11:10-12:00A Comparative Analysis of California State FinancePresenter: Paul Eykamp, Coordinator Long Range Planning, University of California Office of the PresidentFacilitator: Steve Chatman, UC DavisDepending on whom you ask, California is a highly taxed state, a lowly taxed state, a state with fewer resources per person, a state with lots of resources per person, or a state with few resources. This study looks at the total California revenue and expense picture (state and local) 	
Santa Rosa Room	Equity Benchmarking: An Innovative Model for Data Analysis11:10-12:00Presenter: Lan Hao, Research Assistant, University of Southern CaliforniaFacilitator: Wei-I Wang, Pasadena City CollegeOne of the greatest challenges facing higher education is closing the achievement gap between historically underrepresented students and white students. Accordingly, a key issue in institutional research is how to determine the achievement gap at the campus level. This paper presents a model to measure the equity gap in educational outcomes and establish benchmarks to monitor progress towards closing it. Three types of inequities are described: common scenario inequity, multi-layer inequity, and minority-majority inequity. The model provides institutional researchers with different approaches for determining equity benchmarks and monitoring educational outcomes for historically underrepresented students.	

12:00-1:30

Luncheon

A Conversation with Peter Schrag Peter Schrag, *Sacramento Bee*

Salon I/II/III

Facilitator: Pamela Brown, UC Berkeley

We have an enticing lunchtime speaker to serve up for CAIR 2003. We are fortunate to have a conversation with Peter Shrag, writer and editorial board member of the Sacramento Bee for over 20 years. He is author of Paradise Lost: California's Experience, America's Future and the soon to be released Final Test: The Battle for Adequacy in America's Schools. We look forward to hearing Mr. Shrag's insight on issues impacting higher education along with stories from his new book.

1:40-2:45

Opening Up the Pathway to Graduate Education: Lessons Learned from California State University (CSU) Students

Presenters: Linda DeAngelo, Research Analyst, University of California Los Angeles; Glen Winans, Assistant Dean, University of California Los Angeles **Facilitator:** Leone Rodriguez, CSU Hayward

1:40-2:45

This study examines student perspectives about the pathway to graduate education at a doctoral granting institution. Over 120 California State University (CSU) alumni who successfully transitioned to graduate study at UCLA were interviewed. The findings reflect the importance of CSU faculty mentorship to both graduate school aspirations and preparation, as well as the role of the culture and academic environment at the CSU in this process. Included are student ideas for outreach and recruitment, observations about adapting to a research university, plus suggestions for the CSU, UCLA and similar institutions that are interested in recruiting CSU students.

What First-Year Experiences Contribute to Student's Perceptions of Academic Success and Personal Development?

Presenter: Ruan Hoe, Principal Administrative Analyst, University of California Los Angeles **Facilitator:** Leone Rodriguez, CSU Hayward

The study explores the longitudinal data from CIRP (2001) and YFCY (2002). It examines how students' first-year experiences affect their perception of academic and intellectual development at the end of the first year, controlling for their pre-college preparedness and life goals and aspirations. The preliminary findings suggest that college experiences such as self-perception, academic involvement, satisfaction with environment, and current academic performance contribute positively to their perception of academic success. Life goals, community involvement and interactive learning experiences have an impact on students'

personal growth.

Direct versus Derived Measures of Importance in Satisfaction Surveys 1:40-2:45 **Presenter:** Mark Pavelchak, Director of Student Outcomes Research, University of Southern California

Facilitator: Beth Benedetti, AICCU

Attribute importance is often a focus of student satisfaction surveys. The underlying assumption is that administrators should shift resources to important but under-performing aspects of the undergraduate experience. The key issue discussed in this paper is that the direct measurement of importance by survey respondents may be a waste of time at best and strategically misleading at worst. Evidence is presented for the superiority of an indirect "derived" measure of importance.

Sonoma Room

Engagement in Nontraditional and First Generation Students

Presenter: Christine McLean, Project Coordinator and Director of Marketing, University of Texas at Austin

Facilitator: Beth Benedetti, AICCU

The high-risk for departure in students at two-year institutions and, in particular, nontraditional students and first-year students prompted an investigation of participation in academic culture and academic-oriented activities of these students. Results indicate that nontraditional students and first-generation students are less engaged in both academic culture and academic-oriented activities. However, when controlling for factors associated with nontraditional status, such as having children and full-time employment, the gap was eliminated in the academic-oriented activities in contrast to academic culture where the gap persisted.

Bodega Room

	Counseling and Student Services Contributions to Students'	1:40-2:45
1:40-2:45 Santa Rosa Room	 Self-Development Presenters: Esau Tovar, Faculty Leader/Counselor, Assessment Center, Sa. Carol Kozeracki, Project Manager, Institutional Research, Santa Monica Corfacilitator: Dolores Vura, CSU Fullerton Given the increasing number of students attending community colleges, we fougetary constraints while experiencing a demand to serve students' diverse sufficient resources to do so. Understanding these needs will provide a great decisions about which services to supply and in what way. This presentation development and use of a 67-item student services survey measuring the use services and the degree of self-development experienced by students as a res Specific contributions to students' self-development by counseling and other highlighted. 	bllege face ever-increasing e needs without ter ability to make will focus on the of college-wide student ult of attending college.
2:50-3:35	The Effects of Mattering on Probationary Students' Adaptation and Suc Presenters: <i>Esau Tovar, Faculty Leader/Counselor, Assessment Center, Sar</i> <i>Merril Simon, Assistant Professor, California State University Northridge</i> Facilitator: <i>Dolores Vura, CSU Fullerton</i> The issue of retention and persistence are often studied in community college success and decisions to stay or leave college are explained in terms of acade integration. This research study sought to further explain and measure the co its relation to the above concepts. This was accomplished through the develo questionnaire, whose factorial structure, internal consistency, and discrimina to the importance of the construct in explaining the experiences of non-succe college students. Implications and future directions for mattering will be emp	nta Monica College; e settings, and students' emic and social onstruct of mattering and opment of a mattering nt validity lend support essful community
2:30-3:33	The Impact of Raising Admissions Requirements on Entering	2:50-3:35
Sonoma Room	 Freshmen Class Diversity Presenter: Vincent A. Novack, Director, Institutional Research, California Beach Facilitator: Marie Richman, UC Irvine California State University, Long Beach attracted enrollment beyond its funct the late 1990s. First-time freshmen, the largest new student cohort during th grew to a campus record 4,517 freshmen in fall 2001. That year, the universiver received permission from the system-wide Chancellor's Office to declare the freshmen class impacted. A methodology was developed to limit the numbe Unfortunately, disproportionate outcomes resulted for various ethnic groups, discuss these results and the steps taken to correct the situation the following 	State University Long ded target beginning in is period, eventually ity asked for and e entire fall 2002 r of admitted freshmen. This presentation will
Bodega Room	 Using Indexes of Learning to Develop the O Index and Typologies of Learning Based Approach Presenter: Jing Luan, Chief Planning, Research & Knowledge Systems Office Facilitator: Pamela Brown, UC Berkeley Establishing typologies of learning will help institutions better understand learning. findings from exploring with the concept of establishing typologies of studer community college. The technologies for the work include data mining algor warehouse. The session will proceed from a brief introduction of clustering a techniques to discussions of potential typologies that can be validated within 	2:50-3:35 cer, Cabrillo College arners as well as . This session discusses nt learning at a suburban rithms and a data and classification

Presenters: Debbie Ellis, Senior Analyst, University of California Berkeley; Sam Agron of Policy and Analysis, UC Berkeley; Gregg Thomson, Director, Office of Student Resea University of California Berkeley; Rhoda Freelon, Principal Analyst, Admissions & Enr University of California Berkeley	s, Senior Analyst, University of California Berkeley; Sam Agronow, Director UC Berkeley; Gregg Thomson, Director, Office of Student Research, Berkeley; Rhoda Freelon, Principal Analyst, Admissions & Enrollment, Berkeley		
Facilitator: <i>Wei-I Wang, Pasadena City College</i> This study examines what factors come to play in a high school graduate's decision of which college to attend. We used this year's College Choice survey of admitted freshman who enrolled at competing educational institutions for the analyses. The survey was done for the third time this year with a focus on this decision-making process. The study will also explore what students who do enroll deem important relative to what the non-enrolling students think, through a separate survey of incoming freshman (Survey of New Students). Both surveys explore the same 50 factors influencing which colleges the students will attend, and links their responses to data elements from various campus databases.			
Afternoon Break Ballroom	Foyer		
 Departmental Profiles Presenter: N. Brian Hu, Director of Institutional Research, Loyola Marymount Univer Facilitator: Steve Chatman, UC Davis This session demonstrates an online department profile reporting system with Excel 20 PivotTables. The unique features include direct queries to a database/data worksheet w much formatting, drill-down functions of variables to the individual record, free switch row or column variables for desired tabulations, and various types of pivot charts for w visual effects and fast data digesting. Moreover, PivotTables can be easily saved as HT files and be published online for web distribution. Anyone who has MS Excel experient. 	000 vithout hing of vivid ΓML nce can		
Student and Campus Culture3:4Presenter: Judith Richlin-Klonsky, Director, Student Affairs Information and Research University of California Los Angeles5Facilitator: Leone Rodriguez, CSU Hayward Adopting a cultural perspective in institutional research points us toward the foundation	5-4:30 <i>h</i> , ons of		
architecture to mascot-themed sportswear – and the non-material products – such as canorms and values – we can uncover the deeply rooted processes through which campuregularly produced, re-produced, and transmitted. And, from a cultural perspective, we gain insight into the meanings that students themselves give to institutional practices a structures, understanding the difference between "ideal" and "real" culture, explicit an implicit values, and the ways cultural resources are used to make sense of college expective (Kuh and Whitt, 1988). Far from an abstract investigation, cultural research has the period to illuminate such core concerns of college life as the shared values that, when filtered through individual decision-making, contribute to time-to-degree rates; the definitions	ampus s life is re can ind d erience otential of		
	Presenters: Debbie Ellis, Senior Analyst, University of California Berkeley: Sam Agrom of Policy and Analysis, UC Berkeley: Gregg Thomson, Director, Office of Student Resea University of California Berkeley: Facilitator: Wei-I Wang, Pasadena City College This study examines what factors come to play in a high school graduate's decision of w to attend. We used this year's College Choice survey of admitted freshman who enrolled competing educational institutions for the analyses. The survey was done for the third ti with a focus on this decision-making process. The study will also explore what students enroll deem important relative to what the non-enrolling students think, through a separa incoming freshman (Survey of New Students). Both surveys explore the same 50 factor influencing which colleges the students will attend, and links their responses to data elen various campus databases. Vising MS Excel Pivot Table to Develop Online Academic 3:4 Departmental Profiles Presenter: N. Brian Hu, Director of Institutional Research, Loyola Marymount Unive Facilitator: Steve Chatman, UC Davis This session demonstrates an online department profile reporting system with Excel 21 PivotTables. The unique features include direct queries to a database/data worksheet w much formating, drill-down functions of variables to the individual record, free switcl row or column variables for desired tabulations, and various types of pivot charts for v visual effects and fast data digesting. Moreover, PivotTables can be easily saved as HT files and be published online for web distribution. Anyone who has MS Excel experier easily Make PivotTables with the PivotTables Wizard. This makes learning easy and f a		

3:45-4:30 Santa Rosa Room	 Academic, Demographic, and Writing Attitude Correlates of Student Directed Self-Placement into Freshman Composition Courses: Preliminary Findings 3:45-4:30 Presenters: Harley Baker, Assistant Professor, California State University Channel Islands; Jacquelyn Kilpatrick, Professor, California State University Channel Islands; Ernie Gonzalez, Director, Institutional Research and Assessment, California State University Channel Islands Facilitator: Beth Benedetti, AICCU Reports the preliminary findings of a study of the effectiveness of a directed self-placement model for placing freshman into composition courses at CSU Channel Islands. Students elected to enter the standard one-semester (STANDARD) or two-semester stretch sequence course (STRETCH). Institutional and student self-report data were used to determine: (a) the relationship between student self-placement and EPT-based placement; (b) how STANDARD and STRETCH students differed in their approaches to writing and composition; and, (d) how STANDARD and STRETCH students differed in their approaches to writing and expectations for academic success in the writing enterprise.

4:45-8:00 (First Bus at 4:45)

Paradise Ridge Winery Event

	Friday, 11/14
7:00-8:15/ 7:30-8:15	Continental Breakfast/ Ballroom Foyer CAIR Business Meeting
8:15-9:30 Salon I/II/III	Plenary Session Assessment and Learning Outcomes Ralph Wolff, WASC Facilitator: Jing Luan, Cabrillo College
9:40-10:40 Salon I/II/III	Plenary Session Research on Learning: Implications for Assessment in Higher Education Mark Wilson, University of California, Berkeley Facilitator: Rose Bruce, Sonoma State
10:45-11:55 Bodega/Cotati Rooms	The Role of Student Surveys for Assessment and Accreditation10:45-11:55Presenters/Panelists: Gregg Thomson, Director, Office of Student Research, University of California Berkeley; Karen Yoshino, Director, Institutional Assessment, Occidental College; Julian Fernald, Assistant Director of Institutional Research, University of California Santa Cruz; Rose Bruce, Director, Analytical Studies and Planning, Sonoma State UniversityFacilitator: Roseann Hogan, CSU Stanislaus How can student outcomes surveys be used more effectively for assessment and accreditation? Panelists will draw on their experiences at an independent college, a California State University campus, and two University of California campuses, respectively. Particular focus will be on the use of peer institution comparisons and the pros and cons of participating in the National Survey of Student Engagement (NSSE) versus developing a local instrument, specifically, the University of California Undergraduate Experience Survey (UCUES).
Sonoma Room	 The Transfer Rate Adjustment Model Based on Four Cohorts of Data 10:45-11:55 Presenters: Shuqin Guo, Specialist, Research and Planning; Willard Hom, Director; Patrick Perry, Vice Chancellor; all from the Chancellor's Office of the California Community Colleges Facilitator: Brandt Kehoe, CSU Fresno The study statistically tests for systematic environmental factors that affect the transfer rates to four-year institutions, across four student cohorts for each community college. Among the tested factors are student academic preparedness, local economic indicators, age of student population, percentage of students receiving financial aid, and student self-reported goals. Regression analysis shows that the tested factors explain about 60% of the variance in transfer rates. Because the model's predicted transfer rate for each college adjusts for uncontrollable systematic differences between community colleges, this predicted rate generally indicates the community college's relative output for the transfer goal. An Updated Basic Peer Grouping of California Community Colleges Presenter: Willard Hom, Director of Research & Planning, Chancellor's Office, California Community Colleges Facilitator: Brandt Kehoe, CSU Fresno The presenter will discuss the findings from a recent cluster analysis to update a prior basic peer grouping that the Chancellor's Office completed several years ago. The analysis uses Fall 2001 enrollment data and population densities based upon work by the California Department of Finance (DOF) with the Census 2000 data. The resulting peer grouping identifies twelve separate groups of colleges. The DOF population density data provide estimates for both a five-mile radius per community college. This cluster analysis found that the two density measures produce somewhat different peer groupings.

12:00-1:15 Salon I/II/III	Luncheon Richard Stivers (Larry Jordan Memorial Lecture)	
	Facilitator: Dolores Vura, CSU Fullerton	
	We are honored to welcome Richard Stivers, Distinguished Professor of Sociolo University, and author of Technology As Magic: The Triumph of the Irrational, favorite books. Professor Stivers will introduce his thesis and then focus on stat of administrative magic, the transition from moral to normal, magical numbers, words. In this age of accountability, increased reliance on quantitative evidence between assessment and accountability, and concerns about "accountability mal (Larry's term), Dr. Stivers' message could not be more timely.	one of Larry's tistics as the basis and magical e, confusion
	Larry Jordan, our longtime colleague and Director of Analytical Studies at Calif University, Los Angeles, passed away in January, 2003. His family and friends to CAIR to honor Larry's professional legacy. We are deeply grateful to them.	
1:20-2:05		
1.20-2.00	Beyond the Traditional Program Review – A Case Study Analysis of Institu	
Bodega/Cotati Rooms Sonoma Room	 to Effective Program Assessment Presenters: Sutee Sujitparapitaya, Director for Institutional Research, CSU Saccastillon, Associate, Academic & Institutional Studies, CSU Sacramento; Linda for Curriculum, Assessment and Accreditation; Professor of English, CSU Sacrae Facilitator: Bettina Huber, CSU San Marcos California State University, Sacramento (CSUS) is an institutional data relating effectiveness of academic programs in achieving their learning goals becomes th decision making and the impetus for improvement. This case study will provide a) Comprehensive Academic Program Assessment outcomes, and b) Program-Level I Institutional Portfolio (Program E-Portfolio) that features authentic work and evid of learning, reflection, and assessment using internet based technologies. Four Quartets: Using a Cohort-Based Analysis Plan to Separate Distinct Vo Survey Research Presenter: Robert Cox, Manager, Office of Analysis and Information Managemet California Los Angeles Facilitator: Marc Beam, Antelope Valley The analysis plan for a multi-campus undergraduate survey separated respondent 	Buckley, Director mento chieve a "culture to the e basis for inside analysis of blanning, Electronic dence in a context ices in Student 1:20-2:05 ent, University of
	cohorts first-year and senior-year students who entered from high school and f senior-year students who entered via transfer. Structured comparisons highlight themes in each cohort and identify aspects of the undergraduate experience that a differentiated according to mode of access and to whether one is closer to the be of the undergraduate career. Results from four cohorts are summarized in four a by cohort in the allocation of time to student life activities, in reported education major factors contributing to student satisfaction and, finally, in multi-dimension experience and satisfaction between students in the first-year and senior-year col-	distinct voices or are strongly ginning or the end reas: Differences al progress, in al contrasts of
2:05-2:15	Afternoon Break B	allroom Foyer
2:15-3:15 Salon I/II/III	Plenary Session Assessment and Achievement: The Quest to Hold Higher Education Accountable Richard Shavelson, Stanford University Facilitator: Gregg Thomson, UC Berkeley	e
	11	

2.20 4.20	Are ePortfolios the Answer? A Panel Discussion 3:20-4:30
3:20-4:30 Bodega/Cotati Rooms	 Are crottolos the Answer? A Paler Discussion 3:20-4:30 Panelists: Tony Christopher, Technology Outreach Manager, Undergraduate Affairs, University of California, Berkeley; and additional panelists Facilitator: Steve Chatman, UC Davis Will electronic or digital portfolios become an indispensable tool for student assessment in higher education? What has been the track record so far with ePortfolios and how close are we to having ePortfolios on all our campuses? A representative of the University of California, Berkeley's ePortfolio feasibility project and panelists from campuses that already have ePortfolios will discuss the use of ePortfolios and the implications for assessment.
3:20-4:30	Contextualizing Institutional Data: A Dialog3:20-4:30Presenters: Ed Sullivan, Director Institutional Research & Analytical Studies, California State University Fullerton; Dolores Vura, Assistant VP, Institutional Research & Analytical Studies, California State University FullertonFacilitator: Cel Johnson, USD We will stimulate a discussion about how providing context to factual tables enhances the value of data. We will use real examples (Change in Gender and Minority Enrollment; Enrollment Growth; Graduation Rates) from our own experiences to initiate a dialog with the audience. We will share how we chose to provide context to frame the facts. Our goal is to show that it is
Sonoma Room	Graduation Rates and the Press: Lessons Learned from Concealing Data about Time-to- Degree Presenter: Philip Garcia, Director, Analytic Studies, California State University Office of the Chancellor Facilitator: Cel Johnson, USD In spring 2003, a reporter from a Southern California newspaper asked for graduation data regarding a local CSU campus. The reporter was of the opinion that the campus was suppressing lower-than-average performance outcomes. To the reporter's surprise, just a few months earlier, the campus of interest had released a comprehensive self-evaluation of its graduation rates. The study was critical of many campus practices and was replete with recommendations for improving undergraduate completion rates. The reporter was impressed by the amount of public information that was available and the candor expressed in the graduation report. The reporter hinted to the campus public information officer that the story would be, on balance, positive. When the story finally appeared in print, the headline read: "Degrees of difficulty: Fewer than 3% of CSU students graduate in four years." The text was similarly disapproving in tone. This presentation describes how less than full disclosure by a campus helped turn a potentially positive story into a negative one.

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5	•	
California Community Colleges:	Wei-I Wang, Pasadena City College	

California State University:

CAIR CONFERENCE LOCATIONS, THEMES & KEYNOTE SPEAKERS

Leone Rodriguez, California State University, Hayward

<u>Year</u>	Location	<u>Theme</u>	Keynote Speakers
1971	Burlingame	Why CAIR?	Sidney Suslow
1972	San Diego	Can You Manage It?	Earl Cheit
1973	San Francisco	Current Trends In Higher Education	Allan Cartter, J.B. Hefferlin, William McInnes SJ, Warren Martin, Errol Mauchlan, et al.
1974	Los Angeles	Decreasing Enrollments And Increasing Costs	James Wilburn, Lyman Glenny, John Minter, et al.
1975	San Francisco	Evaluating Accreditation For Non-Traditional Vs. Traditional Programs	Kay Anderson, Louis Batmale, Jonathan Warren, Terry Lunsford, et al., Charles Neidt
1976	San Francisco	State Commissions On Postsecondary Education And The Four (Five?) Segments	Donald McNeil, T.K. Olson, John Vasconcellos, Richard Peterson, et al., William Haldeman, et al., Stanley McCaffrey, Dorothy M. Knoell, et al.
1977	San Diego	Management And Planning "Illusions And Reality"	Lewis Mayhew, Stephen Horn, Clarence Bagley, et al., Roy Mikalson, Owen Knorr, et al., Georgia Mellon, et al.
1978	San Francisco	Accommodating Student And Faculty Aspirations In A Changing Society	Marjorie Wagner, Raoul Teilhet, Clarence Bagley, et al., Herbert Sussman, Reynold Colvin
1979	Burlingame	Can We Manage Without Research?	Thomas Jenkins, Patrick Callan, Kenneth Doane

CAIR Conference Locations, Themes & Keynote Speakers, continued

1980	San Francisco	Planning For The Anxious Eighties	William Pickens, Edward Harmon, George Proctor, et al., Charles Hall
1981	San Francisco	Resources In The Anxious Eighties	Patrick Callan, et al., Martin Trow, Walter Holmann, Samuel Kipp, et al., Robert Bess, et al.
1987	Los Angeles	Why We CAIR	Laura Saunders, William Pickens, Lee Kerschner
1988	San Francisco	Planning For The 21 st Century	Sandy Smith, Kenneth Green
1989	San Diego	Measures Of Success: Student And Institutional Outcomes	William Moore, Patrick Callan
1990	Sacramento	Future Issues In California Higher Education	Lynn Reaser, Mark Lipsey
1991	Fresno	Institutional Research: Raisin' Issues	Peter Mehas, Dennis Nef
1992	Ontario	Institutional Research: Bridge Over Troubled Waters	Elizabeth Hill, Dennis Galligani, et al.
1993	San Jose	Reclaiming The Dream: The Future Of Higher Education In California	Joni Finney, Christopher Cabaldon, Barbara Beno, William Storey, Kirk Knutsen
1994	San Diego	Calls For Accountability: A Professional Response In A Political Environment	David Breneman, Patrick Callan, Elizabeth Griego, et al., Ray Bachetti
1995	Sacramento	Trends And Changes In Higher Education: Institutional Researchers' Evolving Roles	Robert Zemsky, Trudy Bers, et al., Robert Threlkeld, Peter Smith
1996	Costa Mesa	Partnerships For The Future	Patrick Callan, Carlos Cortés, Sarah Lubman, et al.
1997	San Francisco	The California Institutional Research CAIR-A-VAN: Where Is It Headed?	Marvin Peterson, Kevin Starr, David Wolf/Judie Wexler, Dennis Hengstler, et al.
1998	San Diego	Meeting The Challenges Of Change In California Higher Education	William Pickens, Chris McCarthy, Roger Benjamin
1999	Sacramento	Institutional Researchers Face The Challenges Of The Millenium	Buzz Breedlove, et al., Christopher Cabaldon, Warren Fox
2000	Pasadena	CAIR Year Zero: Starting All Over Again	William Tierney, Eric Splaver, Ralph Wolff, William Massy
2001	Sacramento	What Lies Beyond	Ralph Wolff, Dorothy M. Knoell, Paul Duguid, Fran Horvath, Brad Phillips
2002	Pasadena	Prospering in Volatile Times	Patrick Perry, Victor M. H. Borden, Carlos E. Cortés
2003	Rohnert Park	Institutional Research Rootstock and Varietals	Bernie Goldstein, Peter Schrag, Ralph Wolff, Mark Wilson, Richard Stivers, Richard Shavelson
2004	Anaheim		

CAIR Segment Representatives 1987-2003

California Community Colleges

1987-88 Janis Cox Coffey, Los Rios CCD 1988-89 Vivian Calderon, CCSF 1989-90 Colin Bell, Foothill 1990-91 Nancy Mattice, College of the Canyons 1991-92 Mark Fetler, Chancellor's Office 1992-93 Mark Fetler, Chancellor's Office 1993-94 Julie Slark, Rancho Santiago 1994-95 William B. Armstrong, San Diego CCD 1995-96 William B. Armstrong, San Diego CCD 1996-97 David Torres, Riverside 1997-98 Nancy Mattice, College of the Canyons 1998-99 Edward Karpp, Glendale 1999-00 Edward Karpp, Glendale 2000-01 Patrick Perry, Chancellor's Office 2001-02 Wei-I Wang, Pasadena City College 2002-03 Wei-I Wang, Pasadena City College

Independent Colleges & Universities

1987-88 Rosemary Cliff, Loyola Marymount 1988-89 Elizabeth Griego, Samuel Merritt 1989-90 Brenda Barham Hill, Scripps 1990-91 Brenda Barham Hill, Scripps 1991-92 David McFadden, Claremont 1992-93 Juan Yniguez, AICCU 1993-94 Juan Yniguez, AICCU 1994-95 Dwayne Little, Point Loma Nazarene 1995-96 Dwayne Little, Point Loma Nazarene 1996-97 Michael K. Tamada, Occidental 1997-98 Michael K. Tamada, Occidental 1998-99 Stephen C. Maack, La Verne 1999-00 Stephen C. Maack, La Verne 2000-01 Chris Antons, Mount St. Mary's College 2001-02 Beth Benedetti, Association of Independent California Colleges and Universities 2002-03 Beth Benedetti, Association of Independent California Colleges and Universities

State Agencies and Non-Segmental

1987-88 --1988-89 Joan S. Sallee, CPEC
1989-90 Dorothy M. Knoell, CPEC
1990-91 Dorothy M. Knoell, CPEC
1991-92 Dorothy M. Knoell, CPEC
1992-93 Joan S. Sallee, CPEC
1993-94 Jean Suhr Ludwig, CPEC
1994-95 Kevin Woolfork, CPEC
1995-96 Kevin Woolfork, CPEC
1996-97 Dorothy M. Knoell, Independent
1997-98 Dorothy M. Knoell, Independent
1998-99 (position discontinued)

California State University

George Corbett, Office of the Chancellor Desdemona Cardoza, CSU Los Angeles Robert Schwabe, CSU San Bernardino Robert Schwabe, CSU San Bernardino Kenneth B. Gash, CSU Dominguez Hills Kenneth B. Gash, CSU Dominguez Hills Gerald V. Sharp, Sacramento State L. Rose Bruce, Sonoma State L. Rose Bruce, Sonoma State Donald L. Coan, CSU Long Beach Donald L. Coan, CSU Long Beach Jack L. Williams, San Jose State Kimberly Sinha, San Diego State Bettina J. Huber, CSU San Marcos Bettina J. Huber, CSU San Marcos Leone Rodriguez, CSU Hayward

University of California

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2.	William R. Blischke, CSU Dominguez Hills	1987-88	1988-89	1989-90
3.	Janis Cox Jones, Los Rios CCD	1988-89	1989-90	1990-91
4.	Jeannine Raymond, CSU Fresno	1989-90	1990-91	1991-92
5.	Elizabeth B. Griego, Samuel Merritt College	1990-91	1991-92	1992-93
6.	Darlene Morell, UC San Diego	1991-92	1992-93	1993-94
7.	Peter P. Lau, UC Riverside	1992-93	1993-94	1994-95
8.	Joan S. Sallee, CPEC	1993-94	1994-95	1995-96
9.	Robert A. Schwabe, CSU San Bernardino	1994-95	1995-96	1996-97
10.	Scot L. Spicer, Glendale Community College	1995-96	1996-97	1997-98
11.	Dennis Hengstler, UC Santa Barbara	1996-97	1997-98	1998-99
12.	Fran Horvath, CSU Northridge	1997-98	1998-99	1999-00
13.	Jorge R. Sanchez, Coast CCD	1998-99	1999-00	2000-01
14.	Robert S. Cox, UCLA	1999-00	2000-01	2001-02
15.	Dolores H. Vura, CSU Fullerton	2000-01	2001-02	2002-03
16.	Jing Luan, Cabrillo College	2001-02	2002-03	2003-04
17.	Steve Chatman, UC Davis	2002-03	2003-04	

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Schedule-at-a-Glance

	Wednesday 11/12						
	Salon I	Salon II	Sonoma Room	Santa Rosa Room			
7:30- 9:00 See full schedule	Segment Meeting: CSU	Segment Meeting: Independent	ental Breakfast Ballroom Foyer Segment Meeting: CCC/RPG	Segment Meeting: UC			
2:30-2:45							
2:45-5:30	NSC	IPEDS/PAS	Workshop: Data Mining Defined and Tools Compared	Qualitative Research Techniques			
	Panel	Johnson (Director of IR)	Luan (Chief Plan. Research Officer) Eykamp (Coord. L.R. Enroll. Analysis)	Richlin-Klonsky (Director Student Affairs Research)			
6:00-8:00		President's Reception Vineyard Room					
	Thursday 11/13						
		Bodega Room	Sonoma Room	Santa Rosa Room			
7:30-8:00		Contir	nental Breakfast Ballroom Foyer	-			
8:00-9:30	Opening Sessi	Opening Session & Welcome Striving and Thriving, Bernie Goldstein (Sonoma State) Salon I/II/III					
9:45-11:00		Measuring Retention, Herzog (Director of Institutional Analysis); CIRP, Armstrong (Director, Student Research and Info.)	Using JCAR Grad. Rates, Walia (Assoc. Director Analytic Studies); Grad. Rates for CC Transfers, Ssemakula, (Assoc. Director Analytic Studies)	Diversity/Alumni Cohorts, Blake (Assoc. Dir. Inst. Assess.); Racial Privacy, Thomson (Director, Student Research)			
11:10-12:00		Student Data/Geography with GIS, Willet (Director of Research)	Where Does All the Money Go? A Comparative Analysis of State Finance, Eykamp (Coord. L.R. Enroll. Analysis)				
12:00-1:30		Luncheon	Peter Schrag (Sac Bee) Salon I/II/III				
1:40-2:45		Graduate School Aspirations and Preparation, DeAngelo (Research Analyst); Perception of Academic Success, Hoe (Prin. Admin. Analyst)	Measures in Satisfaction Surveys, Pavelchak (Director Stu. Outcomes Research); Nontrad./First Gen. Student Engagement, McLean (CCSSE Project Coord.)	Counseling/Self-Development & Effects on Probationary Students, Tovar (Faculty Leader, Counselor, Assessment Ctr.)			
2:50-3:35		O index/Typologies, Luan (Chief Plan. Research Officer)	Admissions/Diversity,	Influences on College Choice, Ellis (Senior Analyst)			
3:35-3:45		Afte	ernoon Break Ballroom Foyer				
3:45-4:30		On Line Department Profile Demo, Hu (Director IR)	Training Researchers/Campus Culture, Richlin-Klonsky (Director Stu. Affairs Research)	Correlates of Course Self-Placement, Baker (Assist. Professor)			
4:45-8:00			Ridge Winery Visit First Bus at 4:45				
	Fric		Higher Education: Where Do W	e Stand?			
		Bodega/Cotati Rooms	Sonoma Room				
7:00-8:15		Continental Break	fast/CAIR Business Meeting Ballroom	Fover			
8:15-9:30		FRIDAY OPENING	Ralph Wolff (WASC) Salon I/II/II	•			
9:40-10:40	PLENARY SESSION Research on Learning: Implications for Assessment in Higher Education Mark Wilson (Professor, University of California, Berkeley) Salon I/II/III						
10:45-11:55		The Role of Student Surveys for Assessment and Accreditation Panel (Mix)	Transfer Rate Adjustment Model, Guo (Specialist R&P); Peer Grouping of CCs, Hom (Director R&P)				
12:00-1:15	Luncheon Richard Stivers (Professor, Illinois State University) Jordan Memorial Lecture Salon I/II/III						
1:20-2:05		Effective Program Assessment, Sujitparapataya (Director IR)	Cohort-Based Survey Research Analysis, Cox (Manager AIM)				
2:05-2:15	Afternoon Break Ballroom Foyer						
2:15-3:15	PLENARY SESSION Assessment and Achievement: The Quest to Hold Higher Education Accountable, Richard Shavelson (Professor, Stanford University) Salon I/II/III						
3:20-4:30		ePortfolio Panel	Contextualizing Data, Sullivan (Director IR & Analytic Studies); Grad. Rates and the Press, Garcia (Director Analytic Studies)				

DoubleTree Sonoma Wine Country

