# A New Comprehensive Program Review Framework for L.A. City College: Using Data to Drive Planning

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# L.A. City College Accreditation Recommendation

- **<u>College Recommendation 1: Program Review</u>**

***In order to increase institutional effectiveness and meet standards, the team recommends that the college more systematically use the results of program/unit reviews to continually refine and improve program practices resulting in appropriate improvements in student achievement, learning, support services, and institutional processes. (I.B.1-7; II.A.2; II.B.4; II.C.2; III.B.2; III.C.2; III.D.3; IV.A.5).***

# Revised CPR Framework

- Program Review Task Force was formed
- Prior Comprehensive Program Review (CPR) Framework:
- Relied solely on open-ended questions
  - Example – Describe enrollment trends in your program.
- Responses were very subjective and inconsistent across programs
- Very long – approximately 30 pages
- Didn't require use of data
- Results were inconsistent at multiple levels
  - Program responses
  - Validation committee responses

# Revised CPR Framework

- Need identified for a more structured and streamlined CPR
- End Goals:
  - Assess the Implementation of Previous Strategic Master Plan
  - Develop New Strategic Master Plan – Summer 2013
  - Preparation for 2015 ACCJC Self-Evaluation – Fall 2013

# Revised CPR Framework

- College Strategic Master Plan provides framework for institutional outcomes
- 4 Strategic Master Plan Goals:

1. Expand Student Access (A)
2. Increase Student Success and Academic Excellence (S)
3. Enhance Resources and Accountability (A)
4. Expand Community Partnerships (P)

- Proposed CPR process is based on this ASAP framework:
  - How well a program implemented the 4 goals of the College Strategic Master Plan

# Revised CPR Framework

- Proposed CPR Process:

1. Programs (disciplines) are given data for their program based on the 4 goals of the Strategic Master Plan
2. Dept. chair and faculty provide a response to the data
    1. Including plans to improve on specific measures
3. Data and Response are sent to Dean and then Validation Committee(s)
4. Validation committee provides program with commendations and recommendations based on both data and program response
5. Recommendations and program-identified improvement plans become planning goals for the next year and the basis for funding requests

# CPR Data Analysis – Program Results

- Instructional programs:
- Receive program-specific data on 15 measures chosen to address the 4 goals of the Strategic Master Plan
- For each measure, the program receives:
  - 1) Their program-specific data
  - 2) How their program-specific data compare to the rest of the college
- Comparison data – median-based quartiles
  - Referred to as rubric categories
- Currently working to develop measures/categories for student services and admin services

# CPR Data Analysis – Program Results

- Rubric Categories (with a few exceptions):
- 4 = 75th percentile to 100th percentile of college
- 3 = 50th percentile to 74th percentile of college
- 2 = 25th percentile to 49th percentile of college
- 1 = 1st percentile to 24th percentile of college

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# CPR 2012: Program Results Summary

**Program:**

| | Rubric Score | | | |
|---|---|---|---|---|
| **Access** | **1** | **2** | **3** | **4** |
| **1) Graded Enrollment*** | | | | |
| 1a) Change from Fall 2007 to Fall 2011 | | | | |
| 1b) Average Fall Graded Enrollment Fall 2007-2011 | | | | |
| **2) Course fill rate*** | | | | |
| 2a) Change from Fall 2007 to Fall 2011 | | | | |
| 2b) Average Fall Fill Rate Fall 2007-2011 | | | | |
| **3) Average Class Size*** | | | | |
| 3a) Change from Fall 2007 to Fall 2011 | | | | |
| 3b) Overall Average Fall Class Size Fall 2007-2011 | | | | |
| **4) Percent of Sections that are Evening/Weekend*** | | | | |
| 4a) Change from Fall 2007 to Fall 2011 | | | | |
| 4b) Average Percent Fall 2007-2011 | | | | |

| **Success** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **5) In-course success rate*** | | | | |
| 5a) Change from Fall 2007 to Fall 2011 | | | | |
| 5b) Average Success Rate Fall 2007-2011 | | | | |
| **6)State-Approved Degrees awarded**** | | | | |
| **7) State-Approved Certificates awarded**** | | | | |
| **8) Offered DE Sections Fall 2007-2011** | | | | |

| **Accountability** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **9) FTES/FTEF*** | | | | |
| 9a) Change from Fall 2007 to Fall 2011 | | | | |
| 9b) Average FTES/FTEF Fall 2007-2011 | | | | |
| **10) % of all Faculty that are full-time*** | | | | |
| 10a) Change from Fall 2007 to Fall 2011 | | | | |
| 10b) Average Fall 2007-2011 | | | | |
| **11) F/T Faculty have completed FLEX obligation** | | | | |
| **12) P/T Faculty have completed FLEX obligation** | | | | |
| **13) Course SLO's - completed assessment cycle** | | | | |
| **14)Program SLO's - completed assessment cycle**** | | | | |

| **Partnerships** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **15) Offered sections at high schools Fall 2007 - Fall 2011** | | | | |

* Average of a) and b) rubric values

**Assessed on pages 2-4 separately for each degree/certificate

**Certificate, Degree, and Program SLO Subscales**

| | Rubric Score | | | |
|---|---|---|---|---|
| **6) State-Approved Degrees Awarded** | 1 | 2 | 3 | 4 |
| **6a) Did this program offer an AA, AS or AT Degree between Summer 2007 and Spring 2012?** | | | | |
| If yes: | | | | |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
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| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
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| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

Overall rubric category for each degree is the average of Avg Awarded per year and Change from 2007 to 2012





| | Rubric Score | | | |
|---|---|---|---|---|
| **7) State-Approved Certificates Awarded** | 1 | 2 | 3 | 4 |
| **7a) Did this program offer a State-Approved Certificate between Summer 2007 and Spring 2012?** | | | | |
| If yes: | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
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| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
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| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
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| 14) Completed Program SLO Assessment Cycle | | | | |
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| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

| | | | | |
|---|---|---|---|---|
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

Overall rubric category for each certificate is the average of Avg Awarded per year and Change from 2007 to 2012

**Course SLO Detail – Informational Only**

| | % Courses |
|---|---|
| Rubrics Approved | |
| Analysis & Action Emailed to SLO Office | |
| Complete Assessment Packet Turned in | |
| Implementation Plan Turned in | |

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# CPR 2012 Data Analysis: 5b Avg Fall Success Rate

| Discipline | Average Fall Success Rate Fall 2007-2011 | Rubric Category |
|---|---|---|
| REGNRSG | 95.3% | 4 |
| RUSSIAN | 90.7% | |
| DEN TEK | 86.9% | |
| MICRO | 85.1% | |
| COOP ED | 84.3% | |
| MGMT | 82.8% | |
| SUPV | 82.4% | |
| THEATER | 82.4% | |
| ESL | 80.3% | |
| HUMAN | 78.0% | |
| MARKET | 77.5% | |
| CHINESE | 77.0% | |
| CH DEV | 76.6% | |
| FAM &CS | 75.9% | |
| FINANCE | 75.9% | |
| SPANISH | 75.4% | |
| JOURNAL | 75.2% | |
| HEALTH | 74.8% | |
| E.S.L. | 74.8% | |
| SPEECH | 74.7% | |
| ARMEN | 74.5% | |
| ASTRON | 74.2% | 3 |
| BUS | 73.7% | |
| KOREAN | 73.6% | |
| GEOG | 73.5% | |
| GEOLOGY | 72.8% | |
| LAW | 72.6% | |
| ART | 72.6% | |
| CO TECH | 71.3% | |
| INTBUS | 71.2% | |
| PHYS ED | 70.8% | |
| CHEM | 70.5% | |
| CINEMA | 70.4% | |
| PHYSICS | 70.4% | |
| DNCESPC | 70.2% | |
| JAPAN | 70.1% | |
| PERSDEV | 69.5% | |
| ARABIC | 69.5% | |
| PSYCH | 69.4% | |
| T V | 69.4% | |
| PHYSIOL | 68.8% | |

| Discipline | Average Fall Success Rate Fall 2007-2011 | Rubric Category |
|---|---|---|
| RAD TEC | 68.5% | 2 |
| ARC | 68.5% | |
| ENV | 67.7% | |
| EARTH | 66.8% | |
| REAL ES | 66.5% | |
| ITALIAN | 66.3% | |
| DANCE | 66.2% | |
| DANCEST | 65.5% | |
| ENG GEN | 65.2% | |
| ADM JUS | 65.0% | |
| A S L | 64.9% | |
| HISTORY | 64.5% | |
| MUSIC | 64.2% | |
| PHYS SC | 64.0% | |
| ENG ELC | 63.9% | |
| PHOTO | 63.7% | |
| DNCEACT | 63.1% | |
| CAOT | 62.3% | |
| AFRO AM | 62.3% | |
| OCEANO | 62.2% | |
| LIB SCI | 62.2% | |
| FRENCH | 62.0% | 1 |
| ANATOMY | 62.0% | |
| ACCTG | 61.2% | |
| ELECTRN | 61.1% | |
| ANTHRO | 60.2% | |
| ECON | 60.1% | |
| SOC | 59.8% | |
| ENGLISH | 59.8% | |
| CO SCI | 59.5% | |
| PHILOS | 58.9% | |
| DANCETQ | 58.7% | |
| METEOR | 58.1% | |
| POL SCI | 57.9% | |
| BIOLOGY | 55.9% | |
| CORR | 55.6% | |
| CHICANO | 53.9% | |
| LRNSKIL | 50.3% | |
| LING | 48.3% | |
| MATH | 46.6% | |

## Program: Discipline X

| | Rubric Score | | | |
|---|---|---|---|---|
| **Access** | **1** | **2** | **3** | **4** |
| **1) Graded Enrollment*** | | | | **4** |
| 1a) Change from Fall 2007 to Fall 2011 | | | 33.8% | |
| 1b) Average Fall Graded Enrollment Fall 2007-2011 | | | | 1298.8 |
| **2) Course fill rate*** | | | **3** | |
| 2a) Change from Fall 2007 to Fall 2011 | | | 39.5% | |
| 2b) Average Fall Fill Rate Fall 2007-2011 | | | 91.1% | |
| **3) Average Class Size*** | | | **3** | |
| 3a) Change from Fall 2007 to Fall 2011 | | | 23.7% | |
| 3b) Overall Average Fall Class Size Fall 2007-2011 | | | 36.5 | |
| **4) Percent of Sections that are Evening/Weekend*** | | | **3** | |
| 4a) Change from Fall 2007 to Fall 2011 | | -13.7% | | |
| 4b) Average Percent Fall 2007-2011 | | | 37.6% | |

| **Success** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **5) In-course success rate*** | | | **3** | |
| 5a) Change from Fall 2007 to Fall 2011 | | -1.7% | | |
| 5b) Average Success Rate Fall 2007-2011 | | | | 76.6% |
| **6)State-Approved Degrees awarded**** | | | | |
| **7) State-Approved Certificates awarded**** | | | | |
| **8) Offered DE Sections Fall 2007-2011** | | | | **4** |

| **Accountability** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **9) FTES/FTEF*** | | | **3** | |
| 9a) Change from Fall 2007 to Fall 2011 | | | 22.3% | |
| 9b) Average FTES/FTEF Fall 2007-2011 | | 18.9 | | |
| **10) % of all Faculty that are full-time*** | | | **3** | |
| 10a) Change from Fall 2007 to Fall 2011 | | -6.0% | | |
| 10b) Average Fall 2007-2011 | | | 57.2% | |
| **11) F/T Faculty have completed FLEX obligation** | | | | **100.0%** |
| **12) P/T Faculty have completed FLEX obligation** | **69.6%** | | | |
| **13) Course SLO's - completed assessment cycle** | | | | **100.0%** |
| **14)Program SLO's - completed assessment cycle**** | | | | |

| **Partnerships** | **1** | **2** | **3** | **4** |
|---|---|---|---|---|
| **15) Offered sections at high schools Fall 2007 - Fall 2011** | | | | **11** |

* Average of a) and b) rubric values

**Assessed on pages 2-4 separately for each degree/certificate

**Certificate, Degree, and Program SLO Subscales**

| | Rubric Score | | | |
|---|---|---|---|---|
| **6) State-Approved Degrees Awarded** | **1** | **2** | **3** | **4** |
| **6a) Did this program offer an AA, AS or AT Degree between Summer 2007 and Spring 2012?** | | | | **yes** |
| If yes: | | | | |
| **6) Degree X** | | | | **4** |
| Number of Years this Degree was offered between 2007-2012 | | 5 | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | 31.2 |
| 6c) Change from 2007-2008 to 2011-2012 | | | | 105.0% |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **6) Degree Y** | | | **3** | |
| Number of Years this Degree was offered between 2007-2012 | | 5 | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | 11.6 |
| 6c) Change from 2007-2008 to 2011-2012 | | -75.0% | | |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **6)** | | | | |
| Number of Years this Degree was offered between 2007-2012 | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | | | | |
| 6c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

Overall rubric category for each degree is the average of Avg Awarded per year and Change from 2007 to 2012

# CPR 2012: Program Results Summary

| | Rubric Score | | | |
|---|---|---|---|---|
| **7) State-Approved Certificates Awarded** | **1** | **2** | **3** | **4** |
| **7a) Did this program offer a State-Approved Certificate between Summer 2007 and Spring 2012?** | | | | **yes** |
| If yes: | | | | |
| **7) Certificate X** | | | | **4** |
| Number of Years this Certificate was offered between 2007-2012 | | 2 | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | 50.5 |
| 7c) Change from 2007-2008 to 2011-2012 | | | | 5200.0% |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **7) Certificate Y** | | | **3** | |
| Number of Years this Certificate was offered between 2007-2012 | | 5 | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | 7.8 |
| 7c) Change from 2007-2008 to 2011-2012 | | -37.0% | | |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **7) Certificate Z** | | | **3** | |
| Number of Years this Certificate was offered between 2007-2012 | | 5 | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | 15.6 |
| 7c) Change from 2007-2008 to 2011-2012 | | -20.0% | | |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **7) Certificate ZZ** | | | **3** | |
| Number of Years this Certificate was offered between 2007-2012 | | 5 | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | 6.2 |
| 7c) Change from 2007-2008 to 2011-2012 | | -100.0% | | |
| 14) Completed Program SLO Assessment Cycle | | | | yes |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

Prepared by: Office of Research, 9/6/2012

| | | | | |
|---|---|---|---|---|
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
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| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |
| **7)** | | | | |
| Number of Years this Certificate was offered between 2007-2012 | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | | | | |
| 7c) Change from 2007-2008 to 2011-2012 | | | | |
| 14) Completed Program SLO Assessment Cycle | | | | |

Overall rubric category for each certificate is the average of Avg Awarded per year and Change from 2007 to 2012

**Course SLO Detail – Informational Only**

| | % Courses |
|---|---|
| Rubrics Approved | 100.0% |
| Analysis & Action Emailed to SLO Office | 100.0% |
| Complete Assessment Packet Turned in | 100.0% |
| Implementation Plan Turned in | 100.0% |

# CPR 2012: College-wide Results and Category Definitions

| | Rubric Score | | | | | |
|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | Median | Range |
| **Access - Overall Score** | | | | | | |
| 1) Graded Enrollment* | | | | | | |
| 1a) Change from Fall 2007 to Fall 2011 | < -6.7% | -6.7% - 13.5% | 13.5% - 44.4% | > 44.4% | 13.5% | -100% to 127% |
| 1b) Average Fall Graded Enrollment Fall 2007-2011 | < 119 | 119 - 291.4 | 291.4 - 707.8 | > 707.8 | 291.4 | 15.5 - 5064.4 |
| 2) Course fill rate* | | | | | | |
| 2a) Change from Fall 2007 to Fall 2011 | < 16.2% | 16.2% - 27.2% | 27.2% - 49.2% | > 49.2% | 27.2% | -31.3% to 458.8% |
| 2b) Average Fall Fill Rate Fall 2007-2011 | < 70.8% | 70.8% - 84.8% | 84.8% - 92.8% | > 92.8% | 84.8% | 32.1% to 150.6% |
| 3) Average Class Size* | | | | | | |
| 3a) Change from Fall 2007 to Fall 2011 | > 10.8% | 10.8% - 20.3% | 20.3% - 44.7% | > 44.7% | 20.3% | -26.8% to 140.0% |
| 3b) Overall Average Fall Class Size Fall 2007-2011 | > 25.9 | 25.9 - 30.9 | 30.9 - 37.7 | > 37.7 | 30.9 | 12.3 to 53.4 |
| 4) Percent of Sections that are Evening/Weekend* | | | | | | |
| 4a) Change from Fall 2007 to Fall 2011 | < -30.0% | -30.0% to -10.0% | -10.0% to 10.0% | > 10.0% | -10.0 | -100% to 200% |
| 4b) Average Percent Fall 2007-2011 | < 16.7% | 16.7% - 27.3% | 27.3% to 42.5% | > 42.5% | 27.3% | 0% to 100% |
| **Success- Overall Score** | | | | | **Median** | **Range** |
| 5) In-course success rate* | | | | | | |
| 5a) Change from Fall 2007 to Fall 2011 | < -6.5% | -6.5% to 0.2% | 0.2% to 6.2% | > 6.2% | 0.2% | -46.1% to 68.9% |
| 5b) Average Success Rate Fall 2007-2011 | < 62.2% | 62.2% - 68.8% | 68.8% - 74.5% | > 74.5% | 68.8% | 46.6% to 95.3% |
| 6)State-Approved Degrees awarded** | | | | | | |
| 7) State-Approved Certificates awarded** | | | | | | |
| 8) Offered DE Sections Fall 2007-2011 | No | | | Yes | | |
| **Accountability- Overall Score** | | | | | | |
| 9) FTES/FTEF* | | | | | | |
| 9a) Change from Fall 2007 to Fall 2011 | < 13.5% | 13.5% - 22.3% | 22.3% to 44.1% | > 44.1% | 22.3% | -26.2% to 324.3% |
| 9b) Average FTES/FTEF Fall 2007-2011 | < 17.2 | 17.2- 20.6 | 20.6 - 23.2 | > 23.2 | 20.6 | 9.57 to 37.96 |
| 10) % of all Faculty that are full-time* | | | | | | |
| 10a) Change from Fall 2007 to Fall 2011 | < -20.0% | -20.0% - 0% | 0% to 23.0% | > 23.0% | 0% | -100% to 200% |
| 10b) Average Fall 2007-2011 | < 33.4% | 33.4% - 50.0% | 50.0% to 62.3% | > 62.3% | 50.0% | 0% to 100% |
| 11) F/T Faculty have completed FLEX obligation | No | | | Yes | | |
| 12) P/T Faculty have completed FLEX obligation | No | | | Yes | | |
| 13) Course SLO's - completed assessment cycle | No | | | Yes | | |
| 14)Program SLO's - completed assessment cycle | No | | | Yes | | |
| **Partnerships- Overall Score** | | | | | **Median** | **Range** |
| 15) Offered sections at high schools Fall 2007 - Fall 2011 | No | | | Yes | | |

* Average of total score and change from 2007-2011 score, **Assessed on page 2 separately for each degree/certificate

Prepared by: Office of Research, 8/24/2012

# CPR 2012: College-wide Results and Category Definitions

**Certificate and Degree Subscales**

| | Rubric Score | | | | | |
|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | Median | Range |
| **6) State-Approved Degree** | | | | | | |
| **6a) Did this program offer an AA, AS or AT Degree between Summer 2007 and Spring 2012?** | **No** | | | **Yes** | | |
| If yes: | | | | | | |
| **(Degree 1 Catalog Title)*** ** | | | | | | |
| 6b) Avg Awarded per year from 2007 to 2012 | 0 to 1.33 | 1.33 to 2.2 | 2.2 to 4.8 | > 4.8 | 2.2 | 0 to 43.6 |
| 6c) Change from 2007-2008 to 2011-2012 | No Awards | Decreased | No change | Increased | | |
| 14) Completed Program SLO Assessment Cycle | | | | | | |
| **(Degree 2 Catalog Title)*** ** | | | | | | |
| 6d) Avg Awarded per year from 2007 to 2012 | 0 to 1.33 | 1.33 to 2.2 | 2.2 to 4.8 | > 4.8 | 2.2 | 0 to 43.6 |
| 6e) Change from 2007-2008 to 2011-2012 | No Awards | Decreased | No change | Increased | | |
| 14) Completed Program SLO Assessment Cycle | | | | | | |
| | 1 | 2 | 3 | 4 | Median | Range |
| **7) State-Approved Certificate** | | | | | | |
| **7a) Did this program offer a State-Approved Certificate between Summer 2007 and Spring 2012?** | **No** | | | **Yes** | | |
| If yes: | | | | | | |
| **(Certificate 1 Catalog Title)*** ** | | | | | | |
| 7b) Avg Awarded per year from 2007 to 2012 | 0 | 0.1 - 0.6 | 0.6 - 2.4 | > 2.4 | 0.6 | 0 to 50.5 |
| 7c) Change from 2007-2008 to 2011-2012 | No Awards | Decreased | No change | Increased | | |
| 14) Completed Program SLO Assessment Cycle | | | | | | |
| **(Certificate 2 Catalog Title)*** ** | | | | | | |
| 7d) Avg Awarded per year from 2007 to 2012 | 0 | 0.1 - 0.6 | 0.6 - 2.4 | > 2.4 | 0.6 | 0 to 50.5 |
| 7e) Change from 2007-2008 to 2011-2012 | No Awards | Decreased | No change | Increased | | |
| 14) Completed Program SLO Assessment Cycle | | | | | | |

***Average of Avg Awarded per year and Change from Fall 2007 to Fall 2011

| **Course SLO Detail - Informational Only** | **College Average** |
|---|---|
| Rubrics Approved | 93.89% |
| Analysis & Action Emailed to SLO Office | 82.60% |
| Complete Assessment Packet Turned in | 86.12% |
| Implementation Plan Turned in | 22.02% |

# Program Response

- Programs respond to each measure
- Response framework assures consistent, documented and usable results
- Outcomes:
  - Systematic review of data by each program
  - Opportunities for improvement become future plans for the program

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CPR 2012: Program Results Response Form - Draft

# Strategic Goal: Access

| Program: | | Measure: | |
|---|---|---|---|
| Result: | | Category: | |

| Results Response | |
|---|---|
| **Did the results meet your expectations?** | **Yes / No** |
| Explain the results based on the data analysis presented: | |
| **Is there an opportunity to improve your program on this measure?** | **Yes / No** |
| If YES, explain the improvement needed and complete the Improvement Plan section.<br>If NO, please explain why an improvement is not needed. | |
| **Are additional resources necessary for the improvement?** | **Yes / No** |
| **Improvement Plan** | |
| Person responsible for improvement:_____ | |
| Change timeline: ___ Short term (less than one year) ___ Long term | |
| Partnership opportunity? ___ Yes ___ No Partner: _____ | |

| Program Participation |
|---|
| **List participants:** |
| |
| **Department Chair/Program Manager Signature:** _____ |

| Dean's Recommendation | |
|---|---|
| **___ Accept ___ Accept with modifications ___ Return to Program** | |
| **Is this a college priority?** | **Yes / No** |
| Rationale for the assessment: | |
| **Additional Comments or Instructions** | |
| | |

# Validation Process

- Dean's validation is first level of review
  - Initial prioritization
- Validation committee(s) review program data and response
- Validation framework assures consistent, documented and usable results
- First step in governance validation of results
- Results compiled for use in annual and strategic planning processes

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CPR 2012: Results Validation Form - Sample

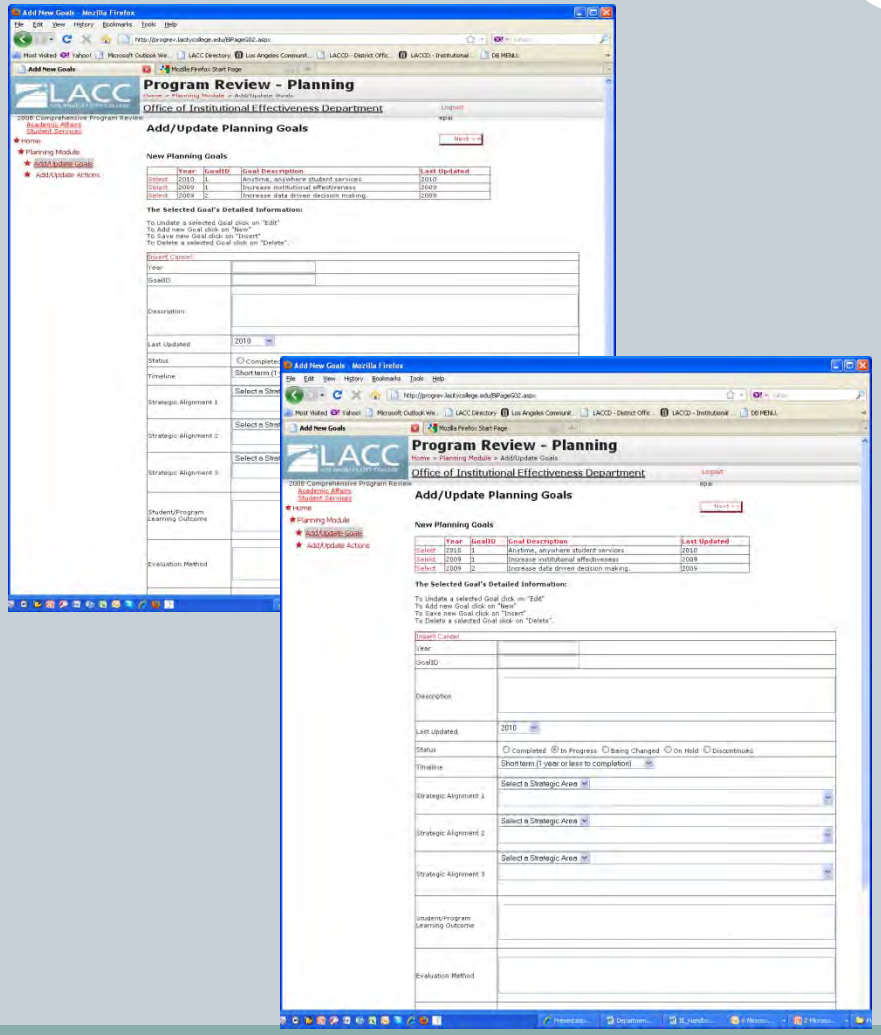
## Strategic Goal: Access

| Program: | | Measure: | |
|---|---|---|---|
| Result: | | Category: | |

| Response Evaluation | |
|---|---|
| **Did the Program adequately explain the assigned category (1 – 4)?** | **Yes / No** |
| **Is the program's assessment for improvement appropriate?** | **Yes / No** |
| **If there is an opportunity for improvement, is it appropriate?** | **Yes / No** |
| **If the program requires additional resources, is this appropriate?** | **Yes / No** |
| **Is this a college priority?** | **Yes / No** |
| Rationale for the assessment: | |
| **Is there follow up required?** | **Yes / No** |
| List follow-up required: | |

| Committee Recommendation |
|---|
| **___ Accept ___ Accept with modifications ___ Return to Program** |
| Rationale for the assessment: |
| **Additional Comments or Instructions** |
| |

# Closing the Loop: Linking Program Review Results and Planning to Resource Allocation




- "Opportunities for improvement" become unit plans/goals
- Source of funding requests
- LACC's existing online planning system tracks progress

# Using Comprehensive Program Review Results: The New Strategic Master Plan

## College Results: Progress

4

| College Goals – 2010-11 | Completed | In Progress | Being Changed | On Hold | Discontinued | Grand Total |
|---|---|---|---|---|---|---|
| Access | 13% | 78% | 5% | 2% | 1% | 100% |
| Success | 10% | 79% | 3% | 3% | 5% | 100% |
| Accountability | 7% | 82% | 3% | 7% | 1% | 100% |
| Partnerships | 0% | 92% | 8% | 0% | 0% | 100% |
| **College Total** | **9%** | **81%** | **4%** | **4%** | **3%** | **100%** |

| College Goals – 2011-12 | Completed | In Progress | Being Changed | On Hold | Discontinued | Grand Total |
|---|---|---|---|---|---|---|
| Access | 21% | 63% | 4% | 4% | 7% | 100% |
| Success | 26% | 61% | 5% | 4% | 4% | 100% |
| Accountability | 24% | 66% | 1% | 6% | 3% | 100% |
| Partnerships | 15% | 75% | 5% | 0% | 5% | 100% |
| **College Total** | **24%** | **63%** | **4%** | **4%** | **5%** | **100%** |

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- List of "Opportunities for Improvement" used as Internal Scan, part 1
- Use to close existing Strategic Master Plan (2008-13)
- Used as source for future planning priorities (annual and SMP)